

USEFUL TELEPHONE NUMBERS

Ambulance: **999**

Homerton Hospital: **020 8510 5555**

Royal London Hospital: **020 7377 7000**

Find-A-doc Service: **020 7683 4610**

Health Authority (C&E): **020 8536 3000**

Out of Hour— NHS 111

CCG News Letters:

<https://enews.cityandhackneyccg.nhs.uk/>

NHS PPG guide:

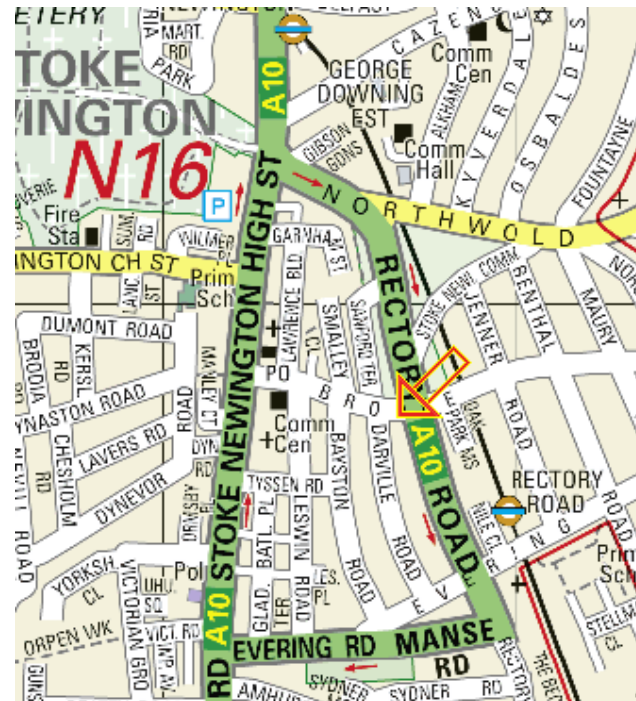
<https://www.england.nhs.uk/>

<wp-content/uploads/2018/08/>

<patient-participation-groups-guide.pdf>

Brooke Road Surgery

SURGERY MAP



Patient Participation Group

Would you like to become a member of our patient participation group?

Patient participation groups are one of the main ways in which the Clinical Commissioning Group engage with the local residents and therefore have an important role in shaping the local health and wellbeing services.

The group meets regularly to discuss issues that are relevant to the practice but can also draw attention to wider health needs in the area, as well as national NHS issues.

Up to now our Patient Participation Groups usually meet face-to-face throughout the year to discuss surgery matters but now there is MyPPG. This is a forum for PPG members to talk online, meaning you can get involve with patients from the wider population.

Benefits include

- ◇ A valuable platform for discussion that allows all patients to get involved so for example those that up until now have not been able to attend meetings such as the housebound, young mums and working patients who do not have the time.
- ◇ A national forum where all PPGs across the country can communicate and share ideas.

Patients should be aware this is not a complaints forum! This platform is available to patients to help & influence the service commissioning of the NHS and its users.

Our practice's PPG meets twice a year at the practice; on 2nd Tuesday of March and September each year at 2 PM. Be part of our PPG in shaping the future services.

If you would like to represent your community and become a member of your GP practice based participation group speak to our practice manager **Deepak Gupta** who will also let you know when the next meeting is on

For more information about patient participation, please visit national association for patient participation and other useful PPG sites:

<https://practiceindex.co.uk/gp/myppg>

<http://www.myppg.co.uk/>

<http://www.napp.org.uk/>

<https://www.careopinion.org.uk/>

<https://www.myhealth.london.nhs.uk/>